

# Conflict Management Style

*Directions:*

1. Your instructor will divide the class into groups of two.
2. As a pair, design a scenario in which two people are in a conflict.
3. One student should play the role of a conflict initiator (e.g. a roommate who plays loud music in the dorm), the other plays a conflict responder (e.g. another roommate who is trying to study).
4. Take turns playing the initiator and responder using five different conflict management styles: competitive, accommodating, avoiding, compromising and collaborating (e.g. simply going to study somewhere else will be an avoiding style).
5. Play the roles for the class. Choose the most appropriate style and explain why it fits the situation.