

Technologies & Lodging Management

Directions:

1. Using the Internet, conduct research and identify emerging technologies affecting hotel service and management (e.g., interactive reservation system, room service software, etc.).
2. Share your findings using a Microsoft® PowerPoint® presentation. The presentation should cover the use of computers in the following areas:
 - A. Front desk
 - B. Housekeeping
 - C. Food and beverage
 - D. Marketing and sales
 - E. Human Resources
 - F. Other related areas
3. Include pictures or illustrations in order to better explain the technologies.