



# **Voluntary Product Accessibility (VPAT) WCAG 2.1 & Revised Section 508 Edition**

for  
**CEV Multimedia, LLC**  
**ICEV Platform**  
**2024**

Prepared by:  
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# Executive Summary

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## Contact Information

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## Scope of Evaluation

**iCEV Platform: URL:** <https://login.icevonline.com/login>

**Applicable Guidelines:** WCAG 2.1 Levels A & AA and Revised Section 508

### Supported Browsers:

- Chrome Version 121.0.x
- Safari Version 17.1
- Edge Version 121.0.x

### Assistive Technologies Used in Testing:

- JAWS® 2023 Professional Screen Reading Software
- NVDA 2023.1 Screen Reading Software
- ZoomText 2022
- Chrome Accessibility Developer Tools and extensions
- Windows High Contrast Mode
- HTML5 Validator
- a11y Tools
- Keyboard-Only Accessibility Testing
- Sort Site 2023 (v. 6.49) Website Accessibility Testing Software

## Conformance Levels

The terms used in the Conformance Level columns are defined as follows:

- **Supports:** The product's functionality has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some product functionality does not meet the criterion.
- **Does Not Support:** Most product functionality does not meet the criterion.
- **Not Applicable:** The criterion does not apply to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion (This can be used only in WCAG 2. x Level AAA).

## Applicable Standards/Guidelines

This report covers the degree of conformance with the following accessibility standards/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at <a href="http://www.w3.org/TR/2008/REC-WCAG20-20081211/">http://www.w3.org/TR/2008/REC-WCAG20-20081211/</a> Web Content Accessibility Guidelines 2.1 at <a href="https://www.w3.org/TR/WCAG21/">https://www.w3.org/TR/WCAG21/</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards</a> as published by the U.S. Access Board in the Federal Register on January 18, 2017 <a href="#">Corrections to the ICT Final Rule</a> as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for entire pages, complete processes, and accessibility-supported technology use as documented in the [WCAG 2.1 Conformance Requirements](#).

## Conclusion

**CEV Multimedia, LLC's iCEV Platform "Supports"** revised Section 508 and WCAG 2.1 A & AA guidelines. See the tables starting on page 7 for details.

Sincerely,

*Anna Bradley M.S., Ed.S*

President

Criterion 508 Solutions, Inc.



Table 1: Success Criteria, Level A

Notes: None

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>All non-text content presented to the user has a text alternative that serves the equivalent purpose.</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: (Level A)</p> <p>Prerecorded Audio-only: An alternative for time-based media presents equivalent information for prerecorded audio-only content.</p> <p>Prerecorded Video-only: An alternative for time-based media or an audio track presents equivalent information for prerecorded video-only content.</p>
<p><b><u>1.2.1 Captions (Prerecorded)</u></b> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such.</p>
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></b> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled.</p>

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.
<p><a href="#">1.3.2 Meaningful Sequence</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined.
<p><a href="#">1.3.3 Sensory Characteristics</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Instructions for understanding and operating content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.
<p><a href="#">1.4.1 Use of Color</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Color is not the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
<p><a href="#">1.4.2 Audio Control</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism to pause or stop the audio or a mechanism to control the audio volume independently from the overall system volume level is available.
<p><a href="#">2.1.1 Keyboard</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	The content's entire functionality is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints.

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A) Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	If keyboard focus can be moved to a page component using a keyboard interface, then focus can be moved away from that component using only a keyboard interface. If it requires more than an unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away.
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only) Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Not Applicable</b>	<p>If a keyboard shortcut is implemented in content using only letters (including upper- and lower-case letters), punctuation, numbers, or symbol characters, then at least one of the following is true:</p> <p><b>Turn off</b> A mechanism is available to turn the shortcut off.</p> <p><b>Remap</b> A mechanism is available to remap the shortcut to use one or more non-printable keyboard characters (e.g., Ctrl, Alt, etc.).</p> <p><b>Active only on focus</b> The keyboard shortcut for a user interface component is only active when that component has focus.</p>



WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.1 Timing Adjustable</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>For each time limit that is set by the content, at least one of the following is true:</p> <p><b>Turn off:</b> The user is allowed to turn off the time limit before encountering it or</p> <p><b>Adjust:</b> The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting or</p> <p><b>Extend:</b> The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or</p> <p><b>Real-time Exception:</b> The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible or</p> <p>Essential Exception: The time limit is essential, and extending it would invalidate the activity or</p> <p>20-Hour Exception: The time limit is longer than 20 hours.</p>

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.2 Pause, Stop, Hide</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>For moving, blinking, scrolling, or auto-updating information, all the following are true: (Level A)</p> <p>Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and</p> <p>Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</p>
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>Web pages do not contain anything that flashes more than three times in any one second, or the flash is below the general flash and red flash thresholds.</p>
<p><a href="#">2.4.1 Bypass Blocks</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web: Supports</b></p>	<p>A mechanism is available to bypass content blocks repeated on multiple Web pages.</p>
<p><a href="#">2.4.2 Page Titled</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>Web pages have titles that describe the topic or purpose.</p>

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability.
<p><a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	The purpose of each link can be determined from the link text alone or the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general.
<p><a href="#">2.5.1 Pointer Gestures</a> (Level A 2.1 only)</p>	<b>Web: Not Applicable</b>	All functionality that uses multipoint or path-based gestures can be operated with a single pointer without a path-based gesture unless a multipoint or path-based gesture is essential.
<p><a href="#">2.5.2 Pointer Cancellation</a> (Level A 2.1 only)</p>	<b>Web: Not Applicable</b>	<p>For functionality that can be operated using a single pointer, at least one of the following is true:</p> <ul style="list-style-type: none"> <li>• No Down-Event The down-event of the pointer is not used to execute any part of the function.</li> <li>• Abort or Undo Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> <li>• Up Reversal The up-event reverses any outcome of the preceding down-event.</li> <li>• Essential Completing the function on the down-event is essential.</li> </ul>

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.5.3 Label in Name</a> (Level A 2.1 only)	<b>Web: Supports</b>	For user interface components with labels that include text or images of text, the name contains the text presented visually.
<a href="#">2.5.4 Motion Actuation</a> (Level A 2.1 only)	<b>Web: Not Applicable</b>	Functionality that can be operated by device motion or user motion can also be operated by user interface components, and responding to the motion can be disabled to prevent accidental actuation, except when: <ul style="list-style-type: none"> <li>• Supported Interface The motion is used to operate functionality through an accessibility-supported interface.</li> <li>• Essential The motion is essential for the function, and doing so would invalidate the activity.</li> </ul>
<a href="#">3.1.1 Language of Page</a> (Level A) Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	The default human language of each Web page can be programmatically determined.
<a href="#">3.2.1 On Focus</a> (Level A) Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	When any component receives focus, it does not initiate a change of context.
<a href="#">3.2.6 Consistent Help</a> (Level A)	<b>Web: Supports</b>	If a Web page contains any of the following help mechanisms repeated on multiple Web pages within a set of Web pages, they occur in the same order relative to other page content unless the user initiates a change.
<a href="#">3.2.1 On Input</a> (Level A) Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component.

WCAG 2.1 Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.1 Error Identification</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	If an input error is automatically detected, the item in error is identified, and the error is described to the user in text.
<p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Labels or instructions are provided when content requires user input.
<p><a href="#">3.3.7 Redundant Entry</a> (Level A)</p>	<b>Web: Supports</b>	<p>Information previously entered by or provided to the user that is required to be entered again in the same process is either:</p> <ul style="list-style-type: none"> <li>• auto-populated, or</li> <li>• available for the user to select.</li> </ul>
<p><b>4.1.1 Parsing</b> (Level A) Removed for WCAG 2.1</p>	<b>Removed in WCAG 2.1</b>	Not Applicable
<p><a href="#">4.1.2 Name, Role, Value</a> (Level A)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	For all user interface components (including but not limited to form elements, links, and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that the user can set can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>Captions are provided for all live audio content in synchronized media.</p>
<p><a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Not Applicable</b></p>	<p>Audio description is provided for all prerecorded video content in synchronized media.</p>
<p><a href="#">1.3.4 Orientation</a> (Level AA 2.1 only)</p>	<p><b>Web: Not Applicable</b></p>	<p>Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential.</p>
<p><a href="#">1.3.5 Identify Input Purpose</a> (Level AA 2.1 only)</p>	<p><b>Web: Supports</b></p>	<p>The purpose of each input field collecting information about the user can be programmatically determined when:</p> <ul style="list-style-type: none"> <li>• The input field serves a purpose identified in the Input Purposes for User Interface Components section, and</li> <li>• The content is implemented using technologies to identify the expected meaning of form input data.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following:</p> <ul style="list-style-type: none"> <li>• <b>Large Text</b> Large-scale text and images of large-scale text have a contrast ratio of at least 3:1.</li> <li>• <b>Incidental</b> Text or images of text that are part of an inactive user interface component, pure decoration, not visible to anyone, or part of a picture containing significant other visual content have no contrast requirement.</li> <li>• <b>Logotypes</b> Text that is part of a logo or brand name has no contrast requirement.</li> </ul>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>Except for captions and images of text, text can be resized up to 200 percent without assistive technology and loss of content or functionality.</p>
<p><b><u>1.4.5 Images of Text</u></b> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following:</p> <p><b>Customizable:</b> The text image can be visually customized to the user's requirements.</p> <p><b>Essential:</b> A text presentation is critical to the information being conveyed.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.10 Reflow</a> (Level AA 2.1 only)</p>	<p><b>Web: Supports</b></p>	<p>Content can be presented without loss of information or functionality and without requiring scrolling in two dimensions for:</p> <ul style="list-style-type: none"> <li>• Vertical scrolling content at a width equivalent to 320 CSS pixels.</li> <li>• Horizontal scrolling content at a height equivalent to 256 CSS pixels.</li> </ul> <p>Except for parts of the content that require a two-dimensional layout for usage or meaning.</p>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA 2.1 only)</p>	<p><b>Web: Supports</b></p>	<p>The visual presentation of the following has a contrast ratio of at least 3:1 against adjacent color(s):</p> <p><b>User Interface Components</b>  Visual information is required to identify user interface components and states, except for inactive components or where the user agent determines the element's appearance and is not modified by the author.</p> <p><b>Graphical Objects</b>  Parts of graphics are required to understand the content, except when a graphics presentation is essential to the information being conveyed.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.12 Text Spacing</a> (Level AA 2.1 only)</p>	<p><b>Web: Supports</b></p>	<p>In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all the following and by changing no other style property:</p> <ul style="list-style-type: none"> <li>• Line height (line spacing) to at least 1.5 times the font size.</li> <li>• Spacing the following paragraphs to at least two times the font size.</li> <li>• Letter spacing (tracking) to at least 0.12 times the font size.</li> <li>• Word spacing should be at least 0.16 times the font size.</li> </ul> <p>Except: Human languages and scripts that do not use one or more of these text style properties in written text can conform using only the existing properties for that combination of language and script.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p>	<p><b>Web: Supports</b></p>	<p>Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true:</p> <p><b>Dismissible</b> A mechanism can dismiss the additional content without moving the pointer hover or keyboard focus unless the additional content communicates an input error or does not obscure or replace other content.</p> <p><b>Hoverable</b> If the pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the extra content disappearing.</p> <p><b>Persistent</b> The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. Except: The visual presentation of the additional content is controlled by the user agent and is not modified by the author.</p>
<p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p><b>Web: Supports</b></p>	<p>More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process.</p>
<p><a href="#">2.4.6 Headings and Labels</a> (AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p><b>Web: Supports</b></p>	<p>Headings and labels describe the topic or purpose.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.4.7 Focus Visible</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Any keyboard-operable user interface has a mode of operation where the keyboard focus indicator is visible.
<p><a href="#">2.4.11 Focus Not Obscured</a> (Level AA)</p>	<b>Web: Supports</b>	When a user interface component receives keyboard focus, the component is not entirely hidden due to author-created content.
<p><a href="#">2.5.7 Dragging Movements</a> (Level AA)</p>	<b>Web: Not Applicable</b>	A single pointer can achieve all functionality that uses a dragging movement for operation without dragging, unless dragging is essential or the functionality is determined by the user agent and not modified by the author.
<p><a href="#">2.5.8 Target Size</a> (Level AA)</p>	<b>Web: Supports</b>	<p>The size of the target for pointer inputs is at least 24 by 24 CSS pixels, except where:</p> <p><b>Spacing:</b> Undersized targets (those less than 24 by 24 CSS pixels) are positioned so that if a 24 CSS pixel diameter circle is centered on the bounding box of each, the circles do not intersect another target or the circle for another undersized target;</p> <p><b>Equivalent:</b> The function can be achieved through a different control on the same page that meets this criterion.</p> <p><b>Inline:</b> The target is in a sentence, or the line height of non-target text otherwise constrains its size.</p> <p><b>User-agent control:</b> The size of the target is determined by the user agent and is not modified by the author;</p> <p><b>Essential:</b> A particular presentation of the target is essential or is legally required for the information being conveyed.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.2 Language of Parts</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vocabulary of the immediately surrounding text.
<p><a href="#">3.2.3 Consistent Navigation</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Web: Supports</b>	Navigational mechanisms repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated unless the user initiates a change.
<p><a href="#">3.2.4 Consistent Identification</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<b>Web: Supports</b>	Components with the same functionality within a set of Web pages are identified consistently.
<p><a href="#">3.3.3 Error Suggestion</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Supports</b>	Suppose an input error is automatically detected and suggestions for correction are known. In that case, the suggestions are provided to the user unless they jeopardize the security or purpose of the content.
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<b>Web: Not Applicable</b>	<p>For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:</p> <p><b>Reversible:</b> Submissions are reversible.</p> <p><b>Checked:</b> Data entered by the user is checked for input errors, and the user can correct them.</p> <p><b>Confirmed:</b> A mechanism is available for verifying and correcting information before finalizing the submission.</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.8 Accessible Authentication</a> (Level AA)	<b>Web: Supports</b>	<p>A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless that step provides at least one of the following:</p> <p><b>Alternative</b> Another authentication method that does not rely on a cognitive function test.</p> <p><b>Mechanism</b> A mechanism is available to assist the user in completing the cognitive function test.</p> <p><b>Object Recognition</b> The cognitive function test is to recognize objects.</p> <p><b>Personal Content</b> The cognitive function test identifies non-text content that the user provides to the Website.</p>
<a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)	<b>Web: Supports</b>	<p>In content implemented using markup languages, status messages can be programmatically determined through roles or properties such that they can be presented to the user by assistive technologies without receiving focus.</p>

Table 3: Success Criteria, Level AAA

Notes: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.6 Sign Language (Prerecorded)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.2.7 Extended Audio Description (Prerecorded)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.2.8 Media Alternative (Prerecorded)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.2.9 Audio-only (Live)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.3.6 Identify Purpose</a> (Level AAA 2.1 only) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.4.6 Contrast Enhanced</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.4.7 Low or No Background Audio</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.4.8 Visual Presentation</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">1.4.9 Images of Text (No Exception) Control</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.1.3 Keyboard (No Exception)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.1.3 No Timing</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.1.4 Interruptions</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.1.5 Re-authenticating</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.1.6 Timeouts</a> (Level AAA 2.1 only) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.3.2 Three Flashes</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.3.3 Animation from Interactions</a> (Level AAA 2.1 only) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.4.8 Location</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.4.9 Link Purpose (Link Only)</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.4.10 Section Headings</a> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.5.5 Target Size</a> (Level AAA 2.1 only)	Web: Not Evaluated	Web: Not Evaluated
<a href="#">2.5.6 Concurrent Input Mechanisms</a> (Level AAA 2.1 only) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated

Criteria	Conformance Level	Remarks and Explanations
<b><u>3.1.3 Unusual Words</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.1.4 Abbreviations</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.1.5 Reading Level</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.1.6 Pronunciation</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.2.5 Change on Request</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.3.5 Help</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated
<b><u>3.3.6 Error Prevention (All)</u></b> (Level AAA) This also applies to: Revised Section 508 – Does not apply	Web: Not Evaluated	Web: Not Evaluated



# Revised Section 508 Report

## Chapter 3: Functional Performance Criteria (FPC)

**Notes:** See below 302.1 Without Vision, 302.4 Without Hearing, and 302.5 With Limited Hearing.

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
302.1 Without Vision	<b>Web: Supports</b>	Where a visual mode of operation is provided, ICT shall provide at least one mode that does not require user vision.
302.1 With Limited Vision	<b>Web: Supports</b>	Where a visual mode of operation is provided, ICT shall provide at least one mode that enables users to use limited vision.
302.3 Without Perception of Color	<b>Web: Supports</b>	Where a visual mode of operation is provided, ICT shall provide at least one visual mode that does not require user perception of color.
302.4 Without Hearing	<b>Web: Supports</b>	Where an audible mode of operation is provided, ICT shall provide at least one mode that does not require user hearing.
302.5 With Limited Hearing	<b>Web: Supports</b>	Where an audible mode of operation is provided, ICT shall provide at least one mode that enables users with limited hearing to use it.
302.6 Without Speech	<b>Web: Supports</b>	Where speech is used for input, control, or operation, ICT shall provide at least one mode of operation that does not require user speech.
302.7 With Limited Manipulation	<b>Web: Supports</b>	Where a manual mode of operation is provided, ICT shall provide at least one mode that does not require fine motor control or simultaneous manual operations.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	<b>Web: Supports</b>	Where a manual mode of operation is provided, ICT shall provide at least one mode of operation that is operable with limited reach and limited strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	<b>Web: Supports</b>	ICT shall provide features that make its use by individuals with limited cognitive, language, and learning abilities more straightforward and more accessible.

## Chapter 4: Hardware

**Notes:** – Hardware out of scope.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
<b>402.1 General</b>	Heading cell – no response required	Heading cell – no response required
<b>402.1 Speech-Output Enabled</b>	Heading cell – no response required	Heading cell – no response required
402.1.1 Information Displayed On-Screen	<b>Not Applicable</b>	<b>Not Applicable</b>
402.1.2 Transactional Outputs	<b>Not Applicable</b>	<b>Not Applicable</b>
402.1.3 Speech Delivery Type and Coordination	<b>Not Applicable</b>	<b>Not Applicable</b>
402.1.4 User Control	<b>Not Applicable</b>	<b>Not Applicable</b>
402.1.5 Braille Instructions	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>402.3 Volume</b>	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening	<b>Not Applicable</b>	<b>Not Applicable</b>
402.3.2 Non-private Listening	<b>Not Applicable</b>	<b>Not Applicable</b>
402.4 Characters on Display Screens	<b>Not Applicable</b>	<b>Not Applicable</b>
402.5 Characters on Variable Message Signs	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>403 Biometrics</b>	Heading cell – no response required	Heading cell – no response required
403.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>404 Preservation of Information Provided for Accessibility</b>	Heading cell – no response required	Heading cell – no response required
404.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>405 Privacy</b>	Heading cell – no response required	Heading cell – no response required
405.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>406 Standard Connections</b>	Heading cell – no response required	Heading cell – no response required
406.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>407 Operable Parts</b>	Heading cell – no response required	Heading cell – no response required
407.2 Contrast	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>407.3 Input Controls</b>	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible	<b>Not Applicable</b>	<b>Not Applicable</b>
407.3.2 Alphabetic Keys	<b>Not Applicable</b>	<b>Not Applicable</b>
407.3.3 Numeric Keys	<b>Not Applicable</b>	<b>Not Applicable</b>
407.4 Key Repeat	<b>Not Applicable</b>	<b>Not Applicable</b>

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
407.5 Timed Response	<b>Not Applicable</b>	<b>Not Applicable</b>
407.6 Operation	<b>Not Applicable</b>	<b>Not Applicable</b>
407.7 Tickets, Fare Cards, and Keycards	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>407.8 Reach Height and Depth</b>	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.1.1 Vertical Plane for Side Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.1.2 Vertical Plane for Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.2 Side Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.2.1 Unobstructed Side Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.2.1 Obstructed Side Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.3 Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.3.1 Unobstructed Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.3.2 Obstructed Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
407.8.3.2.1 Knee and Toe Space under ICT with Obstructed Forward Reach	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>408 Display Screens</b>	Heading cell – no response required	Heading cell – no response required
408.2 Visibility	<b>Not Applicable</b>	<b>Not Applicable</b>
408.3 Flashing	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>409 Status Indicators</b>	Heading cell – no response required	Heading cell – no response required
409.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>410 Color Coding</b>	Heading cell – no response required	Heading cell – no response required
410.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>411 Audible Signals</b>	Heading cell – no response required	Heading cell – no response required
411.1 General	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>412 ICT with Two-Way Voice Communication</b>	Heading cell – no response required	Heading cell – no response required
<b>412.1 Volume Gain</b>	Heading cell – no response required	Heading cell – no response required
412.1.1 Volume Gain for Wireline Telephones	<b>Not Applicable</b>	<b>Not Applicable</b>
412.1.2 Volume Gain for Non-Wireline ICT	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>412.3 Interference Reduction and Magnetic Coupling</b>	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets	<b>Not Applicable</b>	<b>Not Applicable</b>
412.3.2 Wireline Handsets	<b>Not Applicable</b>	<b>Not Applicable</b>

<b>Criteria</b>	<b>Conformance Level</b>	<b>Remarks and Explanations</b>
412.4 Digital Encoding of Speech	<b>Not Applicable</b>	<b>Not Applicable</b>
412.5 Real-Time Text Functionality	<b>Not Applicable</b>	<b>Not Applicable</b>
412.6 Caller ID	<b>Not Applicable</b>	<b>Not Applicable</b>
412.7 Video Communication	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>412.8 Legacy TTY Support</b>	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability	<b>Not Applicable</b>	<b>Not Applicable</b>
412.8.2 Voice and Hearing CarryOver	<b>Not Applicable</b>	<b>Not Applicable</b>
412.8.3 Signal Compatibility	<b>Not Applicable</b>	<b>Not Applicable</b>
412.8.4 Voice Mail and Other Messaging Systems	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>413 Closed Caption Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions	<b>Not Applicable</b>	<b>Not Applicable</b>
413.1.2 Pass-Through of Closed Caption Data	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>414 Audio Description Processing Technologies</b>	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners	<b>Not Applicable</b>	<b>Not Applicable</b>
414.1.2 Other ICT	<b>Not Applicable</b>	<b>Not Applicable</b>
<b>415 User Controls for Captions and Audio Descriptions</b>	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls	<b>Not Applicable</b>	<b>Not Applicable</b>
415.1.2 Audio Description Controls	<b>Not Applicable</b>	<b>Not Applicable</b>

## Chapter 5: Software

**Notes:** Not Applicable

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.1 AA	See <a href="#">WCAG 2.1</a>	See information in the WCAG section
<b>502 Interoperability with Assistive Technology</b>	Heading cell – no response required	Heading cell – no response required
502.1.1 User Control of Accessibility Features	<b>Not Applicable</b>	Platform software shall provide user control over platform features defined in the platform documentation as accessibility features.
502.1.2 No Disruption of Accessibility Features	<b>Not Applicable</b>	Software shall not disrupt platform features defined in the platform documentation as accessibility features.
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	<b>Not Applicable</b>	The object role, state(s), properties, boundary, name, and description shall be programmatically determinable.
502.3.2 Modification of Object Information	<b>Not Applicable</b>	States and properties that the user can set shall be capable of being set programmatically, including through assistive technology.
502.3.3 Row, Column, and Headers	<b>Not Applicable</b>	If an object is in a data table, the occupied rows and columns and any headers associated with those rows or columns shall be programmatically determinable.
502.3.4 Values	<b>Not Applicable</b>	Any current value(s) and any set or range of allowable values associated with an object shall be programmatically determinable.
502.3.5 Modification of Values	<b>Not Applicable</b>	Values that the user can set shall be capable of being set programmatically, including through assistive technology.
502.3.6 Label Relationships	<b>Not Applicable</b>	Any relationship a component has as a label for another component or of being labeled by another component shall be programmatically determinable.

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	<b>Not Applicable</b>	Any hierarchical (parent-child) relationship that a component has as a container for, or being contained by, another component shall be programmatically determinable.
502.3.8 Text	<b>Not Applicable</b>	The content of text objects, attributes, and the boundary of text rendered to the screen shall be programmatically determinable.
502.3.9 Modification of Text	<b>Not Applicable</b>	Text that the user can set shall be capable of being set programmatically, including through assistive technology. Text that the user can set shall be capable of being set programmatically, including through assistive technology.
502.3.10 List of Actions	<b>Not Applicable</b>	A list of all actions that can be executed on an object shall be programmatically determinable.
502.3.11 Actions on Objects	<b>Not Applicable</b>	Applications shall allow assistive technology to execute available actions on objects programmatically.
502.3.12 Focus Cursor	<b>Not Applicable</b>	Applications shall expose information and mechanisms necessary to track focus, text insertion point, and selection attributes of user interface components.
502.3.13 Modification of Focus Cursor	<b>Not Applicable</b>	Focus, text insertion point, and selection attributes that the user can set shall be capable of being set programmatically, including using assistive technology.
502.3.14 Event Notification	<b>Not Applicable</b>	Notification of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary, shall be available to assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	<b>Not Applicable</b>	Platforms and platform software shall conform to the requirements in ANSI/HFES 200.2, Human Factors Engineering of Software User Interfaces — Part 2: Accessibility (2008) (incorporated by reference, see 702.4.1) listed below: <ul style="list-style-type: none"> <li>• Section 9.3.3</li> <li>• Section 9.3.4</li> <li>• Section 9.3.5</li> <li>• Section 10.6.7</li> <li>• Section 10.6.8</li> <li>• Section 10.6.9</li> <li>• Section 10.7.1</li> </ul>
<b>503 Applications</b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	<b>Not Applicable</b>	Applications shall permit user preferences from platform settings for color, contrast, font type, font size, and focus cursor.  <b>Exception:</b> Applications designed to be isolated from their underlying platform software, including Web applications, shall not be required to conform to 503.2.
503.3 Alternative User Interfaces	<b>Not Applicable</b>	Where an application provides an alternative user interface that functions as assistive technology, the application shall use it, i.e., platform and other industry-standard accessibility services.
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	<b>Not Applicable</b>	Where user controls are provided for volume adjustment, ICT shall provide user controls for selecting captions at the same menu level as the user controls for volume or program selection.



Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	<b>Not Applicable</b>	Where user controls are provided for program selection, ICT shall provide user controls for selecting audio descriptions at the same menu level as the user controls for volume or program selection.
<b>504 Authoring Tools</b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “”) )	See <a href="#">WCAG 2.1</a> section.	<p>Authoring tools shall provide a mode of operation to create or edit content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.1 (incorporated by reference, see 702.10.1) for all supported features and, as applicable, to file formats supported by the authoring tool. Authoring tools shall permit authors the option of overriding information required for accessibility.</p> <p><b>EXCEPTION:</b> Authoring tools shall not be required to conform to 504.2 when used to edit plain text source code directly. See <a href="#">WCAG 2.1</a> section</p>
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	<b>Not Applicable</b>	Authoring tools shall, when converting content from one format to another or saving content in multiple formats, preserve the information required for accessibility to the extent that the destination format supports the information.
504.2.1 PDF Export	<b>Not Applicable</b>	Authoring tools capable of exporting PDF files that conform to ISO 32000-1:2008 (PDF 1.7) shall also be capable of exporting PDF files that conform to ANSI/AIIM/ISO 14289-1:2016 (PDF/UA-1) (incorporated by reference, see 702.3.1)
504.3 Prompts	<b>Not Applicable</b>	Authoring tools shall provide a mode of operation that prompts authors to create content that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.1 (incorporated by reference, see 702.10.1) for supported features and, as applicable, to file formats supported by the authoring tool.

Criteria	Conformance Level	Remarks and Explanations
504.4 Templates	<b>Not Applicable</b>	Where templates are provided, templates allowing content creation that conforms to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.1 (incorporated by reference, see 702.10.1) shall be provided for a range of template uses for supported features and, as applicable, to file formats supported by the authoring tool.

## Chapter 6: Support Documentation and Services

**Notes:** Not Applicable

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	The technical requirements in Chapter 6 shall apply to ICT support documentation and services where required by 508 Chapter 2 (Scoping Req), 255 Chapter 2 (Scoping Requirements), and where otherwise referenced in any other chapter of the Revised 508 Standards or Revised 255 Guidelines.
<b>602 Support Documentation</b>	Heading cell – no response required	Heading cell – no response required
602.1		Documentation that the use of ICT shall conform to 602.
602.1 Accessibility and Compatibility Features	<b>Web: Supports</b>	Documentation shall list and explain how to use the accessibility and compatibility features required by Chapters 4 and 5. Documentation shall include built-in accessibility features and accessibility features that provide compatibility with assistive technology.
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.1</a> section	Documentation in electronic format, including Web-based self-service support, shall conform to Level A and Level AA Success Criteria and Conformance Requirements in WCAG 2.1 (incorporated by reference, see 702.10.1). See <a href="#">WCAG 2.1</a>

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	<b>Web: Supports</b>	Where support documentation is only provided in non-electronic formats, alternate formats usable by individuals with disabilities shall be supplied upon request.
<b>603 Support Services</b>	Heading cell – no response required	ICT support services, including help desks, call centers, training services, and automated self-service technical support, shall conform to 603.
603.2 Information on Accessibility and Compatibility Features	<b>Web: Supports</b>	ICT support services shall include information on the accessibility and compatibility features required by 602.1.
603.3 Accommodation of Communication Needs	<b>Web: Supports</b>	Support services shall be provided directly to the user or through a referral to a point of contact. Such ICT support services shall accommodate the communication needs of individuals with disabilities.

**END OF DOCUMENT**